

MCS interiors	Document Name	Quality Management System	Document Reference	QMS-008.1.2
	Prepared by	Charlotte Cave	Version	01
	Approved by	Matthew Smith	Review Date	14/03/2025


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Quality Policy Statement

MCS Partitioning & Drylining Ltd is committed to providing a high standard of service to customers and, so far as reasonably practicable, will establish procedures and systems necessary to execute and continually improve this commitment. Our personnel are informed of their responsibilities and are actively engaged in managing our work processes, striving to improve our quality of service and workmanship. MCS Partitioning & Drylining Ltd understands our duty to meet but also exceed customer expectations.

- We will as a minimum, comply with all relevant legislation and regulatory requirements, including the requirements of our customers;
- We will establish, implement and maintain a quality management system that complies with the requirements of ISO 9001:2015;
- We will identify non-conformances and carry out investigations to implement necessary corrective and preventative measures;
- We will establish partnerships with suppliers and interested parties that will support and improve our services;
- We will actively engage with and listen to customers, ensuring we fully understand and fulfil their requirements;
- We will seek to ensure that any personnel working on our behalf are aware of and agree to comply with this policy;
- We will provide our employees with the relevant resources and training to deliver this policy;
- We will continually monitor, review and improve our services through regular audits, and make the necessary revisions to this policy.

To ensure that the above are met, we have developed a Quality Management System identifying roles and responsibilities of key personnel within the Company.

Signature:		Date:	14/03/2024
Name:	Matthew Smith	Position:	Managing Director